

09/135835

COMBINED DECLARATION AND POWER OF ATTORNEY

As a below named inventor I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I verily believe I am the original, first and sole inventor (if only one name is listed below) or a joint inventor (if plural inventors are named below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

INTERACTION-BASED SERVICING OF BUSINESS CUSTOMERS

and	and identified by NCR Corporation Docket No. 8598, the specification of which:			
a.		is attached hereto		
b.	\square	was filed on December 13, 2000 as United States Application Number or PCT		

b. was filed on December 13, 2000 as United States Application Number or PCT International Application Number 09/735,835 and was amended on applicable), which I have reviewed and for which I solicit a United States patent.

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with Title 37, Code of Federal Regulations, § 1.56(a).

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FOREIGN APPLICATION(S), IF ANY, CLAIMING PRIORITY UNDER 35 USC § 119

COUNTRY	APPLICATION	DATE OF FILING	DATE OF ISSUE
	NUMBER	(day, month, year)	(day, month, year)
	None		

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	None		

U.S. PARENT APPLICATION OR PCT PARENT NUMBER	DATE OF FILING (day, month, year)	STATUS (patented, pending, abandoned)
None		

I hereby claim the benefit under Title 35, United States Code § 119(e) of any United States provisional application(s) listed below:

U.S. PROVISIONAL APPLICATION NUMBER	DATE OF FILING (Day, Month, Year)
None	

And I hereby appoint:

Michael Chan of Dayton, Ohio, Registration No. 33,663, John D. Cowart of San Diego, California, Registration No. 38,415, Douglas S. Foote of Dayton, Ohio, Registration No. 31,013, Paul W. Martin of Dayton, Ohio, Registration No. 34,870, James M. Stover of Dayton, Ohio, Registration No. 32,759.

my attorneys with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith. I hereby expressly waive my right to revoke the Power of Attorney granted above. Address all telephone calls to James M. Stover at telephone number 937-445-7663.

Address all correspondence to:

James M. Stover NCR Corporation 1700 South Patterson Blvd. Dayton, Ohio 45479-0001.

Date: 6/19/01
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Date:
Date:
Date:
.33
Date:







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Full name of inventor Vernon Keith Boland	
Inventor's signature	Date:
Residence 701 Carriage Lake Drive, Lexington, SC 2907	72
Citizenship United States of America	
Post Office Address Same as above	
Full name of inventor Kathy Dean	
Inventor's signature Whitehard () len	Date: 7/22/81
Residence 347 Westbury Lane, Georgetown, TX 78628	
Citizenship United States of America	
Post Office Address Same as above	
Full name of inventor Ronald A. Rush, Jr.	
Inventor's signature	Date:
Residence 529 King St. Unit L., Columbia, SC 29205	
Citizenship United States of America	
Post Office Address Same as above	
Full name of inventor Robert N. Josephson, II	
Inventor's signature	Date:
Residence 1902 wildflower Terrace, Richmond, VA 232	233
Citizenship United States of America	
Post Office Address Same as above	
Full name of inventor Dennis A. Parker	
Inventor's signature	Date:
Residence 1710 Quail Valley East, Columbia, SC 29212	
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OTHER FOREIGN APPLICATION(S), IF ANY, FILED BEFORE THE PRIORITY APPLICATION(S)

COUNTRY	APPLICATION	DATE OF FILING	DATE OF ISSUE
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	None		

(NCR 8598)

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Citizenship United States of America	
Post Office Address Same as above	
Full name of inventor Kathy Dean	
Inventor's signature	Date:
Residence 347 Westbury Lane, Georgetown, TX 78628	
Citizenship United States of America	
Post Office Address Same as above	
Full name of inventor Ronald A. Rush, Jr.	- 60
Inventor's signature Korald G. Kush M	Date: 18 June 2001
Residence 529 King St. Unit L., Columbia, SC 29205	
Citizenship United States of America	
Post Office Address <u>Same as above</u>	
Full name of inventor Robert N. Josephson, II	
Inventor's signature	Date:
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Post Office Address <u>Same as above</u>	
Full name of inventor Dennis A. Parker	
Inventor's signature	Date:
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Inventor's signature John Journe	Date: 7-27-01
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